

I. Termination of Benefits

Your benefits under FamilyHealth-Center for Older Adults are discontinued if you choose to disenroll (voluntary) or if you no longer meet the conditions of enrollment (involuntary). Both types of termination require notice by either party. The effective date of disenrollment is midnight of the last day of the month that coordination of insurance benefits is complete.

FamilyHealth-Center for Older Adults will continue to be responsible for your care and you will need to continue paying your usual monthly fee, if you have one, until the termination becomes effective. It usually takes 15-45 days to return to the Medi-Cal system.

Voluntary Disenrollment.

Enrollment in FamilyHealth-Center for Older Adults is voluntary. You may initiate disenrollment from FamilyHealth-Center for Older Adults at any time. If you wish to voluntarily disenroll, you should discuss this with your social worker.

You will be asked to sign a Disenrollment Form, which will indicate that you will no longer be entitled to services through FamilyHealth-Center for Older Adults as of the effective date of your disenrollment. The signing of the Disenrollment Form is optional.

Involuntary Disenrollment.

FamilyHealth-Center for Older Adults may disenroll you by giving you reasonable advance written notice, if FamilyHealth-Center for Older Adults determines:

- You are capable of making decisions and continue to refuse services or are unwilling to follow your individual plan of care or the rules of participating in FamilyHealth-Center for Older Adults.
- You fail to pay or fail to make satisfactory arrangements to pay any premium due to FamilyHealth-Center for Older Adults after the 30 day grace period.
- You move out of the service area or are out of the FamilyHealth-Center for Older Adults service area for more than 30 days, without prior authorization from the Team
- You behave in a disruptive, unruly, or abusive way to yourself, other participants, or staff which jeopardizes the safety of you or others.
- FamilyHealth-Center for Older Adults has the inability to provide health care services due to the loss of state license or contracts with outside providers
- You no longer meet the Nursing Facility Level of Care and are not “deemed eligible” by SAA
- The program agreement between FamilyHealth-Center for Older Adults, CMS and DHCS is not renewed or is terminated

If you are going to be disenrolled due to failure to pay the monthly premium, you can remain enrolled simply by paying the fee. You must make this payment before the end of the month of your disenrollment.

An involuntary disenrollment requires approval from the State Administering Agency.

II. Renewal Provision

If you choose to leave FamilyHealth-Center for Older Adults (disenroll voluntarily), you must reapply and meet the eligibility requirements to be reinstated. Previous enrollment in FamilyHealth-Center for Older Adults does not guarantee future enrollment.